



Email your completed form to office@exerciseresearch.com.au or post to PO Box 212, Fairfield, VIC, 3078

Full name			
Email Address			
Contact Number		Is this a complaint or appeal?	<input type="checkbox"/> Complaint <input type="checkbox"/> Appeal
Date	Signature		

Describe your issue in full detail, supply names/dates/events etc.

Have you attempted to resolve the matter? Provide full details if so.

What would be your desired outcome?

OFFICE USE ONLY**Escalation Required:** ☐ YES ☐ NO**If yes, to whom?** ☐ VET Operations Manager ☐ Managing Director ☐ External Appeal**Detail the steps/actions taken to resolve the matter:****Is the matter resolved?** ☐ YES ☐ NO**Resolution:****Complainant/Appellant advised of the outcome:** ☐ Yes ☐ No**Date advised:** _____☐ Email ☐ Letter ☐ Phone call